**CASH JOURNEY**

**CASH SALE IMPORTANT INFORMATION**

***Important Product Information/Limitations***

*Classification*

*The Citroën Ami 100% electric is classified as a quadricycle and will be available in the UK as a left hand drive.*

*Speed limit and range*

*The Ami is limited to 27.9 MPH with a range of 46.6 miles (WMTC test). Please ensure that this is suitable for your needs and operating purposes. Due to the speed limitation, the Ami is not legally permitted on UK motorways, and further consideration should be given where the speed limit of the road exceeds the speed limitation of the Ami. Please also consider the range limitations and distance from your nearest Ami Authorised Repairer when considering servicing requirements.*

*Charging*

*For the UK, the Ami will be supplied with a Type 2 wall box adapter; this is because it is manufactured with a European two pin plug. This allows for the Citroën Ami to be charged via a Type 2 wall box which itself is not supplied, and you should ensure that you have access to the approved charging solution. Charging via a wall box does not decrease the charging time, as the Ami itself limits the charging speed as opposed to the charging solution.*

*Driving licence*

*A full UK driving licence may be used to drive the Ami. Whilst an AM licence may also be used to legally drive an Ami, not all insurers will provide cover for AM licence holders. Please check with your insurance provider. Please check the back of your driving licence to see what category permissions you hold. Provisional licence holders are not permitted to drive an Ami.*

*Insurance*

*It is a legal requirement that a quadricycle has to have insurance cover. Our insurance provider, Citroën Insurance, has an insurance option that is available to eligible customers over the age of 17 years old holding a full UK driving licence. It will not cover those drivers, or additional drivers on an AM licence.*

***Payment Process***

*Deposit: Regardless of the Ami configuration you choose, we will ask you to pay a £500 deposit at the point you place your order with us. Payment of the deposit puts a hold on your Ami until it's ready to be shipped.*

*Outstanding balance: Once your Ami has been shipped to the UK, we will send you an invoice for the outstanding purchase amount. This will all be broken down in your order confirmation email.*

*If you decide not to proceed with your purchase: If, before we deliver your Ami to you, you decide you no longer wish to proceed with your purchase, please let us know as soon as possible. We will cancel your order and refund any deposit and other sums (e.g., delivery fees) you have already paid within 14 days of us having received notification from you.*

*For full details on how the payments process works, please refer to our General Terms and Conditions of Sale.*

***Delivery Restrictions***

*Where we deliver: At the moment, we offer home delivery in England, Wales, and Scotland (excluding the Highlands). If you live outside of these areas in the United Kingdom, you may still be able to order an Ami, but it will have to be collected from one of our participating Citroën Ami retailers (stated on the 'Discover Ami' page of our website).*

*Cost of delivery: We charge a flat rate £395.00 fee for home delivery. If you choose this option, the fee will be added to your total outstanding balance to be paid when your Ami is shipped. If you prefer not to pay a delivery fee, you can always collect your Ami free of charge from your local participating Citroën Ami retailer.*

*For full details on our delivery process, including what documents you will need to present on delivery, please refer to our General Terms and Conditions of Sale.*

***MY AMI CARE***

*MY AMI CARE is an optional service and maintenance package which we offer alongside your purchase of your Ami. For full details on MY AMI CARE, including what is covered and what isn't, please refer to our General terms and conditions for MY AMI CARE service. You should read these terms carefully to make sure that your selected MY AMI CARE plan is right for you.*

***Who is my contract with?***

*When you order an Ami through our website using the Single Payment option, your contract is with Citroën UK. The only role our retailers play is to facilitate a test drive and/or deal with the handover of your vehicle on collection day.*

***What if I change my mind after purchase?***

*When you order an Ami through our website using the Single Payment option, you have fourteen (14) days to change your mind. This 14-day period is sometimes referred to as the 'cooling off period'. The cooling off period starts the day after the day on which collected or receive your Ami (as applicable) and finishes fourteen (14) days after this date unless this day is a Saturday, Sunday, or public holiday in England, in which case it will end the next working day thereafter.*

*You don’t need to give a reason for cancelling, but you do need to return your Ami to us in the same condition as when it was delivered or collected. If the Ami has been collected from a Citroën Ami retailer then you would be required to return it to the same premises as the collection point. If your Ami was delivered to your home, you would be required to cover the applicable fees in order for Citroën UK to collect.*

*For more information about your consumer rights and how to exercise them, please refer to our General Terms and Conditions of Sale.*

**FINANCE JOURNEY**

**FINANCE SALE IMPORTANT INFORMATION**

***Important Product Information/Limitations***

*Classification*

*The Citroën Ami 100% electric is classified as a quadricycle and will be available in the UK as a left hand drive.*

*Speed limit and range*

*The Ami is limited to 27.9 MPH with a range of 46.6 miles (WMTC test). Please ensure that this is suitable for your needs and operating purposes. Due to the speed limitation, the Ami is not legally permitted on UK motorways, and further consideration should be given where the speed limit of the road exceeds the speed limitation of the Ami. Please also consider the range limitations and distance from your nearest Ami Authorised Repairer when considering servicing requirements.*

*Charging*

*For the UK, the Ami will be supplied with a Type 2 wall box adapter; this is because it is manufactured with a European two pin plug. This allows for the Citroën Ami to be charged via a Type 2 wall box which itself is not supplied, and you should ensure that you have access to the approved charging solution. Charging via a wall box does not decrease the charging time, as the Ami itself limits the charging speed as opposed to the charging solution.*

*Driving licence*

*A full UK driving licence may be used to drive the Ami. Whilst an AM licence may also be used to legally drive an Ami, not all insurers will provide cover for AM licence holders. Please check with your insurance provider. Please check the back of your driving licence to see what category permissions you hold. Provisional licence holders are not permitted to drive an Ami.*

*Insurance*

*It is a legal requirement that a quadricycle has to have insurance cover. Our insurance provider, Citroën Insurance, has an insurance option that is available to eligible customers over the age of 17 years old holding a full UK driving licence. It will not cover those drivers, or additional drivers on an AM licence.*

***Payment Process***

*Deposit: If a deposit is selected as part of the PCP agreement, the deposit will be collected when your Ami is shipped. The acceptance of your finance agreement puts a hold on your Ami until it is ready to be shipped.*

***Delivery Restrictions***

*Where we deliver: At the moment, we offer home delivery in England, Wales, and Scotland (excluding the Highlands). If you live outside of these areas in the United Kingdom, you may still be able to order an AmiI, but it will have to be collected from one of our participating Citroen dealers (stated on the 'Discover AMI' page of our website).*

*Cost of delivery: We charge a flat rate £395.00 fee for home delivery.If you prefer not to pay a delivery fee, you can always collect your AMI free of charge from your local participating Citroen dealer.*

*For full details on our delivery process, including what documents you will need to present on delivery, please refer to our General Terms and Conditions of Sale.*

***MY AMI CARE***

*MY AMI CARE is an optional service and maintenance package which we offer alongside your purchase of your Ami. For full details on MY AMI CARE, including what is covered and what isn't, please refer to our General terms and conditions for MY AMI CARE service. You should read these terms carefully to make sure that your selected MY AMI CARE plan is right for you.*

***Who is my contract with?***

*If you decide to purchase your Ami using the Monthly Payments option, our General Terms and Conditions of Sale will apply to the order process only. PSA Finance UK Ltd ("**PSAF**") will be the provider of finance on your AMI and you will have a separate finance agreement for the purchase of your Ami with PSAF.*

*You will be redirected at times during the ordering process to the PSAF website to provide information and complete certain documentation in connection with your finance application. We will support you through the ordering process and act as the credit broker in respect of the finance agreement you enter with PSAF.*

*The only role our dealers play is to facilitate a test drive and/or deal with the handover of your vehicle on collection day.*

***What if I change my mind after purchase?***

*When you order an Ami through our website using the Monthly Payments option, your finance agreement with our finance partner PSAF is a regulated credit agreement and is governed by consumer credit laws and Financial Conduct Authority regulations. Under these consumer credit laws, you have 14 days to withdraw from your finance agreement. This 14-day withdrawal period starts on the day after you sign your finance agreement. If you wish to exercise your right of withdrawal, you should notify PSAF as soon as possible within the 14-day withdrawal period.*

*For more information about your consumer rights and in respect of credit agreements, please refer to your finance agreement with PSAF.*